






support

frequently asked questions

-  What is Home Theater?
-  Wireless interference
-  Choosing Surround Sound Mode
-  What is Home Automation
-  Replacing Batteries

WHAT IS A HOME THEATER?

Home theater seeks to reproduce cinema quality video and audio in the home. The video aspect usually involves a large-screen and/or high definition television or a projection system with movie screen to project the image on. Quality audio reproduction is usually achieved with a high fidelity surround sound system.

 [top of page](#)

WHAT IS HOME AUTOMATION?

Home Automation can be used to control many items within your home, from lighting (remote controlled or motion controlled), Whole House Audio & Video, computer control and automated blinds and curtains. These items can be controlled remotely and or automatically based upon the time of day.

 [top of page](#)

WIRELESS INTERFERENCE

Going wireless is exciting and even easier to do now than before. Whether you are in the planning stages of a wireless network or you already have one you're most likely aware of the most common issue in the wireless world... interference.

One of easiest ways to explain interference is to go back in time. Remember when you were watching your favorite TV show and the picture would be clear then all of a sudden... it got fuzzy. Same with AM/FM radio, nice and clear then static. Those are a couple examples of interference and it's the same with wireless products.

You have a device that sends a signal at a certain frequency and strength. That signal because of distance, walls, appliances, cordless phones, and even people will affect the signal strength.

During the design phase of a wireless network those items need to be taken into consideration. There are tools to use that will help in the placement of wireless devices. These tools allow you to move around the home and measure your signal strength. You will then be able to determine the hot spots and dead zones to get the most reliable wireless network.

 [top of page](#)

CHOOSING SURROUND SOUND MODE

When it comes to surround sound there are many options. A typical A/V receiver will have at least a half dozen surround sound modes. Based on whether you are watching a program in stereo or watching a movie on DVD you need to pick the correct surround mode in order to get the best sound experience.

Most A/V receivers remotes will have a button that when pressed will cycle through each mode. Select the mode that matches what you are watching (example... select THX if the movie is playing in THX) or what sounds best to you.

 [top of page](#)

REPLACING BATTERIES

The time will come when your television remote or A/V receiver doesn't seem to respond. This can be caused by dead or low batteries. Whether it's a RF (Radio Frequency) or IR (Infrared Remote) remote once the batteries run out of life they won't be able to send the proper commands to the devices your are trying to control. Most remotes have a door on the rear of the remote that slides down towards the bottom on the remote and or lifts off from the bottom. Once you have removed the door you will see what battery type is required and how many are needed. Typically remotes use AA or AAA batteries and require only two.

Once the batteries have been replaced your remote will send strong and accurate signals to your devices. If after you have replaced the batteries and the remote still cannot properly control your devices, give us a call and we can diagnose the problem you are experiencing.

 [top of page](#)

